
Establishment of a legal basis for integration in service delivery between ‘healthy family’ and ‘multicultural family’ support centers

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The current service delivery system that is separated into ‘healthy family’ and ‘multicultural family’ support centers has the advantage of offering individual support services in accordance with specific needs by family type. However, under the current circumstance where an individual support system for families, other than multicultural ones, has yet to be set up, the service delivery system may bring about issues relating to equity among policy service recipients. Also, some experts argue that, with recent changes in the trend of international marriages being considered, multicultural families, a type of family, should also be given universal services, improving user convenience and economic efficiency via the integration of service delivery systems. Against this backdrop, since 2014, the family service delivery system has been reorganized to promote

the integration of 'healthy family' and 'multicultural family' support centers with the aim of delivering comprehensive services to diverse types of families. However, a legal basis relating thereto is yet to be established. Taking into account that the integration in operation of the two types of support centers is being actively facilitated as of 2016, this paper aims to identify issues that may be incurred in the process of setting up a legal basis, to gather the opinions of related parties and professionals, to formulate optimized legal provisions, and thereby to promote the establishment and active operation of integrated services. The content of each chapter hereof is as follows. Chapter I briefly describes research objectives, needs, content, and methodologies. Chapter II compares and analyzes current legal provisions and guidelines pertaining to family policy service delivery systems. Chapter III identifies issues resulting from lack of legal bases for integrated services, via group discussions among integrated service operators, coming up with revision plans by issue. Chapter IV crafts four plans to improve the legal system for integration in service delivery between 'healthy family' and 'multicultural family' support centers, comparing and analyzing their strengths and weaknesses.